

TRANSPORT TERMS

Road & Intermodal



www.collicare.se



We work smarter

We are an innovative company that offers all logistics services such as: sea freight, road transport domestic and international, third-party logistics, air freight, distribution and warehousing. We focus on total solutions for the flow of goods, from producer to end user. Our customers are importers, exporters and industry with needs for logistics services, especially in Scandinavia, Europe and Asia. We are headquartered in Norway with its own offices in Sweden, Denmark, Finland, Holland, Germany, Lithuania, Italy, Turkey, China and India.





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At ColliCare you get personal service

You are always welcome to contact one of our customer service representatives by phone or email. Or via the contact form on our website. One of our customer service representatives will help you as quickly as possible. With cutting-edge expertise in customer follow-up, we want to distinguish ourselves from the crowd with a personal service with a high level of quality.

If you have any questions regarding transport or logistics, do not hesitate to contact us. Our customer service will help you in the world of transport and logistics. We can answer invoice questions, help you with tracking a shipment or give you a briefing via e.g. Teams, regarding our online services, which are available completely free of charge to all our customers.

If the accident has occurred and there is damage or deviation, we are happy to help you with it. We have a high level of knowledge regarding laws regarding transport and it is important to us that you as a customer or supplier experience that the process maintains a high level of service and is orderly.

If you need other help, such as establishing a new transport or storage solution that is tailored to your business or a quote for one of our many different logistics services, we will help you get in touch with the right person at our company. We want to challenge the giants of the market, not only in terms of our products and services, but also in terms of personal service. Our customer service representatives look forward to hearing from you.



Telephone
+46 31 1993800



Email
Send email to
kundservice@collicare.se

Claims:
claims@collicare.no





Transport documents and package marking

General cargo

Delivery information

Mandatory information on transport documents and/or transport instructions:

- Sender's full name, pickup address and telephone number
- Recipient's name, delivery address and telephone number
- Total number of packages, weight and volume of the shipment
- Freight payer
- Common name for the type of goods and the packaging method and, in the case of dangerous goods, its generally accepted name
- Additional services such as notification, delivery in plain text

Partial loads and full loads

For custody shipment, the client is responsible for:

The sender issues a correctly and completely filled-in standard consignment note.

Each package must also be provided with a correctly and clearly filled-in address label or package label.

Fraktkon		
Avsender navn		
Avsender gateadresse 1		
2015 Leirland		Postnr 742061
Norway		
<hr/>		
Tittel		
Mottaker navn		
Mottaker gateadresse 1		
2060 Gardermoen		2050
Telefon:	Kontakt Contact:	
95 08 70 93	Mottakers referansenr	
<hr/>		
Mottaker		Kolli 1/2
ColliCare Logistics AS		
Avsenders referansenr		Vekt 0,0
Ligningsnr		
Stykkods		
Leveringsinstruksjoner		
<hr/>		
Fraktkonv / Freight Bill:		
(401)70712270051156891		
<hr/>		
Kolli-ID / Package-ID:		
(00)370712270004756902		





Electronic services and tracking

You can easily track your shipments on our website using the consignment note number, package number, sender or recipient reference.

The tracking field is on the first page of collicare.se. Enter the tracking number and press enter.

The search results describe the shipment and its details, information such as sender, recipient and the respective addresses, as well as the number of packages, estimated weight and estimated pick-up and delivery times. Here you see all statuses in relation to scanning on terminals or cars and if the shipment has been delivered, the signature is displayed to the recipient. You can choose to see overall information at the shipment level or more detailed information per package. By clicking on the blue globe in the tracking image, you open a map that shows where the shipment is geographically located.

Tracking

Tracking number: 70712270054058956 - 1714828 - 10223477

Levert

Dato/Tid: 2015-12-15 13:36

ETD: 2015-12-14

ETA: 2015-12-14

Sendingslogg	Time	Place	Logg
Levert	2015-12-15 13:36		34/34 MORE
Lastet bil (scanned) Terminal Moss	2015-12-15 07:58	Solgaard Skog 19, 1599 Moss, Norway	1/34 MORE
Ankomstregistrering Terminal Moss	2015-12-15 00:54		1/34 MORE
Ankomstregistrering Terminal Moss	2015-12-14 23:13		32/34 MORE
Lastet bil (scanned) Terminal Oslo/Brånese	2015-12-14 15:46		34/34 MORE
Ankomstregistrering Terminal Oslo/Brånese	2015-12-14 08:26		34/34 MORE
Ordre opprettet	2015-12-09 08:19		0/34 MORE

Merket indigerer siste scannede posisjon.

Avsender

Terminal O Drånås
Brånås Næringspark 2, 2019
Skedsmokorset

Mottaker

CITYBAG FREDRIKSTAD
BROCKSGATAN/TORVBYEN 7-11
1407 FREDRIKSTAD

Detaljer

Sendingsnummer:
70712270053615877

Antall koller: 34

Avsenders referanse: 4168058

Vekt: 135.45 kg

Volum: 3.54 m3

Registrert

På vei

Levert





Applicability

Scope

These terms of transport are, unless otherwise agreed in writing, applicable to all assignments carried out by ColliCare Logistics AB, referred to in the terms of transport as ColliCare.

"Assignment" refers to all transport, storage and information services performed by ColliCare, as well as such other commitments and services as described in NSAB 2015 § 3.

"Client" refers to the person who has entered into an agreement for assignment with ColliCare and/or the person who has taken their place.

Validity of quotation or agreement

The quotation is valid for 30 days from the quotation date specified by ColliCare, unless otherwise stated in the quotation.

The agreement will expire if the client has not submitted the assignment in accordance with the agreement for a continuous period of 6 months.

Terms of assignment

1.1 Special conditions and restrictions for transport assignments

ColliCare undertakes transport assignments with the limitations as stated in points 1.1.1- 1.1.2. ColliCare reserves the right to specify special conditions or to reject transport assignments also regarding other types of goods not specified below.

1.1.1 Special conditions for certain goods

The following types of goods are only accepted after written agreement. The agreement determines the terms and prices at which the assignment is carried out. a) Goods with dimensions greater than: height 2.5 meters, length 6.0 meters or width 2.4 meters (domestic transport). b) Goods for which special transport restrictions apply according to law; within Sweden, in the recipient country, sender country or any transit country. c) Dangerous or temperature-sensitive goods, waste, hazardous waste, goods prone to theft such as tobacco, wine, spirits, computers, home electronics, designer clothing and metals as well as valuables such as art, antiques, jewels etc., personal effects or moving goods, live plants, perishable goods. d) Goods that require special devices for loading, unloading or transport such as machinery. e) Goods with insufficient packaging whereby other goods may be damaged and goods that cannot be loaded together with other goods. f) Goods to and from Swedish locations that are not included in ColliCare's location list.

g) For the transport of food, provisions according to the current food law and regulations issued in connection therewith apply.

1.1.2 Goods not accepted for transport

Live animals, weapons, securities, infectious agents subjects and cash.

1.2 Booking transport

A prerequisite for the assignment is that booking of transport and delivery of goods takes place in accordance with the conditions of transport in force at all times.

Booking and/or transport instructions are made primarily via EDI, email or fax and secondarily via telephone or according to a separate agreement.

Mandatory information when booking:

- Sender (name and address details)
- Recipient (name and address details)
- Pick-up address
- Delivery address
- Number of packages and package type
- Weight details
- Volume details
- Delivery terms
- Information about dangerous goods
- Customer number at ColliCare Logistics AB
- ColliCare approved shipment number

For home delivery to a private address, a telephone number and booking notification is required.

1.3 Transport documentation

In order for ColliCare to be able to carry out the assignment and to fulfil the transport promise according to specified or agreed transit times, the client is required to be responsible for:

- The sender issues a ColliCare approved and correctly completed transport document.

The client is responsible for any costs that arise as a result of incorrect or incomplete information.

1.4 Change and cancellation of assignments/Delays

The agreed assignment can be cancelled or changed by the client at no extra cost up to 24 hours before the agreed collection time for the goods unless otherwise agreed in writing.

Cancellation of assignments later than 24 hours before the agreed pickup time is considered to constitute a so-called.

Block delivery means that ColliCare has the right to charge 50-100% of the agreed freight for the assignment.

2.1 Main types of transport assignments

ColliCare's transport system includes three main types of transport assignments:

a) Groupage

Domestic: maximum weight of 1,560 kg or volume of maximum 5.6 cubic meters or height of maximum 2.2 meters.

b) Part loads

Domestic: weight exceeding 1,560 kg or volume exceeding 5.6 cubic meters.

c) Full loads

A shipment where the entire load capacity of the vehicle is utilized or where there is a requirement that no other goods may or can be loaded together with the shipment.



2.2 The client's responsibility

a) Packaging

(i) The client is responsible for ensuring that the goods are packaged, wrapped or arranged in such a way that it can withstand normal transport handling and load securing and does not damage other goods. The client is also responsible for ensuring that the packaging meets requirements according to national rules and regulations. ColliCare is not liable for damage to goods due to the absence of, or deficiencies in, packaging or other packaging. In cases where packaging is of a so-called "display" nature, the packaging is part of the value of the goods and must be protected by the client with outer packaging to the same extent as the goods

c) Frost-sensitive goods

ColliCare must accept bookings for frost-sensitive goods before transport, otherwise there is no liability for frost damage. However, if transport is accepted, ColliCare is not liable for damage if the outside temperature is below -15 degrees at any time during the transport route. The client is responsible for ensuring that the goods are clearly marked with "Frostfritt".

2.3 Release of goods to companies

The goods are delivered to the named recipient or other adult person who receives the shipment at the delivery address on behalf of the recipient. Unless there is reasonable reason to assume the opposite, ColliCare has no obligation to investigate whether the person in question is authorized to receive the goods on behalf of the recipient. The client is responsible for ensuring that an authorized adult person signs the goods upon delivery.

2.4 Disclosure of goods to private individual/ agent

Delivery is made to the notified recipient or to an agent upon presentation of valid identification. When delivering to an agent, the agent must present their own identification and that of the specified recipient. If the recipient is a company, the agent must, in addition to their own identification, present a power of attorney signed by an authorised person who is entitled to represent the company. The above applies regardless of whether delivery is made to the specified address or upon collection at a terminal. If the recipient or agent cannot present valid identification, ColliCare has the right to take the goods back to the terminal at the client's expense. Approved identification: driver's license, ID card from the Swedish Tax Agency or bank, and passport.

2.5 Storage of goods against authorization

When storing goods without the recipient being in place, the form "Authorization for storage of goods" must be completed by the sender/owner of the goods. The goods must be marked "Storage without receipt" either on a separate label or on the package label. Information must also be included on the shipping document. Dangerous goods may not be stored against authorization according to regulations for dangerous goods. When stored, ColliCare is released from all liability for any theft or damage.

The recipient's responsibility when delivery is inside a building

If this is agreed at the time of booking, the recipient must ensure that there is a clear path in, remove fragile interior items and lay down protection on the floor. ColliCare is exempt from any property damage if the recipient has not

fulfilled these requirements. According to regulations from the Swedish Work Environment Authority, the driver must wear safety shoes when bringing in. See also Price Information General, point 1.6, Bringing in/carrying inside the door.

3 Dangerous goods

The client's responsibility

When transporting dangerous goods, the client must inform ColliCare at the time of booking whether the goods are fully or partially covered by the regulations for dangerous goods by road (ADR), rail (RID) or sea (IMDG Code). In addition, the client must provide the information prescribed in the goods declaration at the time of booking.

The client is responsible for issuing transport documents.

For domestic road transport, this means that a document with a dangerous goods declaration in Swedish must be issued.

For transport to Gotland, the declaration must be issued in accordance with the Baltic Sea Agreement. In the case of sea transport and road transport combined with sea transport, all documents, such as DGD/MDGF and, where applicable, CPC (Container Packing Certificate), must be issued in accordance with the IMDG Code.

Furthermore, the client is responsible for ensuring that the sender classifies, packages, marks and labels the dangerous goods in accordance with the applicable regulations in ADR/RID/IMDG code.

Each package must be provided with the required marking and labelling.

Terms of assignment

For dangerous goods of different types that may not be loaded together on a vehicle, separate documentation must be issued by the client. When transporting dangerous goods packaged in limited quantities by road, the total quantity of dangerous goods in limited quantities must be stated at the time of booking. For the transport of dangerous goods in limited quantities across the Baltic Sea, documentation must be issued in accordance with the IMDG Code.

3.1 Restrictions

Substances/articles covered by 1.10.3 of ADR (Regulations for dangerous goods with high risk potential) are not accepted for transport unless specifically agreed. These restrictions apply to substances and articles listed in table 1.10.3.1.2 i ADR.

The following substances/objects are not accepted for transport unless specifically agreed:

- Class 1 – Explosive substances and articles (substances with classification 1.4S are not subject to these restrictions)
- Class 2 – Toxic gases with classification 2.3
- Class 3 - Desensitized liquid explosives*
- Class 4.1 – Desensitized solid explosives*
- Class 6.1 – Toxic substances in packing group I
- Class 6.2 – Infectious substances
- Class 7 – Radioactive substances

*Table of UN numbers covered as above:

Class 3 Desensitized liquid explosives

UN1204, UN2059, UN3064, UN3343, UN3357, UN3379

Class 4.1 Desensitized solid explosives

UN1310, UN1320, UN1321, UN1322, UN1336, UN1337, UN1344, UN1347, UN1348, UN1349, UN1354, UN1355, UN1356, UN1357, UN1517, UN1571, UN2555, UN2556, UN2557, UN2852, UN2907, UN3317, UN3319, UN3344, UN3364, UN3365, UN3366, UN3367, UN3368, UN3369, UN3370, UN3376, UN3380, UN3474

For assignments relating to dangerous goods, the client is charged a special fee according to the price terms applicable at any given time.

Transport to islands without a car connection

If the client sends goods to islands without road connections, ColliCare's responsibility ends when the goods are delivered at the first ferry terminal. Delivery takes place without a receipt, with the exception of shipping companies that have a goods reception.

4 Complaints

When a deviation occurs in the transport such as damaged or missing goods, ColliCare should be contacted as soon as possible. ColliCare Customer Service should be contacted first if goods are missing. Complaints can be registered directly on our website, www.collicare.se or emailed to claims@collicare.no Damaged goods and packaging should be saved and photographed.

4.1 Damage to goods discovered upon delivery

The client is responsible for ensuring that the recipient checks the goods upon delivery. If the goods are damaged or reduced in size, this must be reported to the

noted on the transport document or registered in a scanner in connection with the receipt of the goods. The remark must be confirmed by the driver/ColliCare representative. The remark on the receipt list (klft) or registration in a scanner does not need to be confirmed by the driver. Damage that was visible and not noted upon delivery risks being rejected in the event of a complaint.

4.2 Damaged goods discovered after delivery

Damage discovered after delivery and unpacking goods (hidden damage) must be reported to ColliCare as soon as possible, but no later than 7 calendar days (delivery day included) after receipt of the goods. If a complaint is made later than the deadline from when the goods were received, it is the responsibility of the person making the complaint against ColliCare to prove that the damage or reduction occurred during ColliCare's care of the goods. If this is not shown, the goods shall be deemed to have been delivered in perfect condition.

4.3 Weight limitation of compensation in the event of damage/loss

ColliCare's liability for loss, reduction of or damage to the goods is limited to SEK 150 or 8.33 SDR per kilogram of gross weight of the part of the goods that is lost, reduced or damaged.

4.4 Exemption from liability due to the nature of the goods

If there is an agreement on temperature-controlled transport, please respond.

ColliCare covers damage to goods that occurs as a direct result of the temperature in the cargo space not remaining within the agreed range. In the event of



frost-free transports, ColliCare is liable for damage down to -15 degrees. See General Terms and Conditions, section 2.4 c, Frost-sensitive goods and Price Information General, section 1.12, Frost-free transport and transport under heat or cold. A note about damage to goods that has occurred as a result of the temperature in the cargo space not remaining within the agreed interval must be made at the latest when the goods are handed over. If the goods are in such a condition, e.g. maturity, age or temperature, when handed over to ColliCare, that they are not suitable for transport of the type in question, ColliCare is exempt from liability.

4.5 Insured goods in another company

If the client has taken out separate goods insurance, ColliCare is liable to the insurance company in accordance with the general provisions of NSAB 2015.

4.6 Delay, conversion to loss

The client is entitled to compensation as if the goods had been lost if delivery has not taken place within 60 days from the time the goods were received for transport.

4.7 Disclaimer

In the case of transports where the driver was not present during loading, ColliCare is not responsible for missing goods or damage from handling and stowage. At temperature-controlled transport and for frost-free transports, ColliCare is not responsible for temperature damage when the driver has not been given the opportunity

to examine the temperature of the goods before or during loading.

In the event of successive transports where goods have also been handled by someone other than ColliCare, ColliCare is not liable for damage if the damage did not demonstrably arise when ColliCare, or someone ColliCare is responsible for, had the goods in its care.

4.8. Sub-carrier's liability

If ColliCare has carrier liability, the client must direct any financial claims due to damage, reduction, loss or delay against ColliCare or ColliCare's agents/representatives and not against the sub-carrier hired by ColliCare.

5. Payment terms

5.1 Invoice complaint

In the event of a complaint regarding part of the invoiced amount, the part of the amount not claimed shall be paid as above. In the event of an unjustified complaint, the client shall pay default interest, fees and compensation for ColliCare's other costs. A complaint in accordance with General Terms and Conditions, section 7, does not mean that the invoiced amount may be withheld, but the invoice must be paid in full. Complaints relating to goods and shipping costs are handled separately in accordance with applicable complaint procedures. ColliCare is entitled to immediate termination without liability for compensation if the Client fails to pay the invoice within 30 days of the due date.

6. Changes to prices and terms and conditions

The agreed price is, unless otherwise stated, based on the conditions stated in writing for the assignment. If these conditions change or are not met during the ongoing assignment, ColliCare has the right to adjust the price and other terms and conditions for the assignment, or alternatively, to cancel the assignment.

ColliCare has the right to adjust the price in the event of cost changes due to circumstances over which ColliCare has no control or could reasonably have foreseen, such as new/changed government levies and other known cost increases that cannot be influenced, e.g. road taxes and ferry freight.

For all assignments, changes as above apply to be levied in full from the date on which the change comes into force.

ColliCare also has the right to adjust the price if ColliCare's cost for the assignment changes, as a result of adjustments to exchange rates, fuel prices, Marpol and the underlying components thereof.

Adjustments due to changes in currency, fuel and Marpol are made monthly in accordance with ColliCare's key for "Currency and fuel adjustment", which can be found at www.collicare.se. ColliCare has the right to change the index at any time and decide on the level and duration for the levying of fuel surcharges

Terms of assignment

7. Transport times

7.1 Groupage

The transport time for general cargo is based on fixed departure and arrival days as stated in ColliCares' current transport plan at any given time. Transport according to the transport plan is not to be considered transport with a time commitment according to NSAB 2015.

The transport plans can be found at www.collicare.se

7.2 Part loads and full loads

The transport time for partial consignments and full loads is determined on a case-by-case basis and is not fixed in any general transport plan. Transport times stated by ColliCare upon request are to be considered as normally expected transport times and are not to be considered as time promises.

7.3 Weekends and summer period

During Easter and Christmas holidays and other public holidays, as well as during June-August, ColliCare is entitled to extended transport times. In cases where the client wishes to maintain normal transport times, a transport surcharge may need to be charged.

8. Loading and unloading

8.1 Responsibility during loading and unloading

The client is responsible for ensuring that the sender and recipient provide the necessary assistance at the designated loading and unloading location. Packages of such weight and size that technical aids are required must be loaded and unloaded by the sender and recipient with the help of the vehicle's crew (usually one person).

Loading and unloading must be possible at the long or short side of the vehicle from or to the quay or ground level in a place protected from weather and external influences.

8.2 Other terms and conditions

Additional fees are charged for additional services, which are determined by agreement on a case-by-case basis. Such fees may constitute compensation to ColliCare for, among other things:

- Special equipment (e.g. forklift and crane truck) for loading or unloading
- Special anchoring devices and special equipment
- Special measures when transporting objects with greater height than 2.5 m or greater length than 6 m
- Vehicle cleaning
- Measures resulting from requirements that the transport be carried out without transshipment or by a certain means of transport
- Transshipment due to local traffic regulations or limited accessibility

9. Price and shipping calculation

9.1 Freight towing weight

The towing weight is the highest of the actual weight of the goods including packaging and cargo accessories compared to the calculated shipping weight of the goods, according to the principles stated below.

ColliCare reserves the right to check weigh and measure the goods. This takes place at approved/controlled weighing and measuring stations.

If the transport document/waybill is missing or has incorrect weight/volume information, the new weight/volume information is updated.

a) Cubic meter calculation

If the actual weight of the shipment is less than 280 kg per cubic meter, the shipment is considered to have a shipping weight of 280 kg per cubic meter. The goods must be stowable and pickable. The measurements are rounded up to three decimal places.

b) Podium

General cargo handled on a standardized EUR pallet with external dimensions of 120 * 80 cm, and which is anchored, plastic-wrapped, strapped or otherwise not capable of being picked or stowed, is considered to have a freight weight equivalent to 0.4 flat meters. An individual pallet that is less than 130 cm high and is not stackable is considered to have a freight weight of 400 kg. An individual half-pallet is estimated to have a freight weight of 200 kg. For an individual pallet that is less than 130 cm high and is specified by the client as stackable, the freight weight is calculated according to point 5.1 a.



(=cubic meter calculation)

c) Stackable pallet

For a pallet to be considered stackable, the top must be horizontal, and it must be possible to place a pallet weighing up to 400 kilos on top of the pallet.

d) Flat meter calculation

Packages with a length of 6 meters or over are converted to flat meters as follows:

- 81 – 120 cm width number
length in meter x 1,2/2,4 m
- 121 – 160 cm width number
length in meter x 1,6/2,4 m
- over 161 cm width number
length in meter x 2,4 m

Example: 6 m long, 90 cm wide = $6 \times (1.2/2.4) = 3$ flat meters. The measurements are rounded up to one decimal place.

e) Difficult-to-stow/difficult-to-handle goods

For goods which, due to the nature of the goods or packaging, If the item is difficult to stow and prevents normal loading with other goods or maximum use of the cargo space, the freight weight is calculated according to the applicable freight weight per flat meter, for example 1950 kg for domestic Sweden. Packages with a weight exceeding 35 kg and whose length exceeds 120 cm or whose width exceeds 80 cm

is considered difficult to stow (=flat meter calculation). However, a shipment containing a single package with an actual weight exceeding 35 kg and a length from 240 cm to 599 cm or a height exceeding 220 cm is considered to have a shipping weight of at least 1,561 kg, regardless of whether the actual weight of the entire shipment is less than 1,561 kg.

1 loading meter = (length of the goods m * width of the goods m) / 2.4 m, in cases where the space between the side wall of the load carrier and the goods after loading exceeds 80 cm. Otherwise, the loading meter measurement is the same as the longest dimension of the goods in relation to the longitudinal direction of the flat.

Shipping according to the respective weight classes in the shipping rate is calculated based on the shipment's gross weight as above.

f) rounding of freight towing weight

For shipments between 101 and 2,500 kg, the freight-related weight is rounded up to the nearest even 10 kilos, where applicable. For shipments over 2,500 kg, the freight-related weight is rounded up to the nearest even 100 kilos.
number of kilos.

9.2 Shipping calculation distance

The freight calculation distance is the distance between the pick-up and destination location as specified in the Swedish Road Administration's distance table, taking into account the load capacity and height restrictions that exist for each route.

Additional services - General

The freight price for a transport follows the agreement or quotation and the price lists valid from time to time by ColliCares. Transports to or from specific destinations, transports that require special measures or other additional services to transports, are charged as applicable according to the specification below. All fees can be invoiced separately and retrospectively.

1.1 Notification fee

Option charged at SEK 190 per shipment. When notifying general cargo, the transport time is extended by at least 1 day. ColliCare cannot commit to delivering within a time window of less than 4 hours, e.g. delivery between 10:00 a.m. and 2:00 p.m. Bulk goods will be notified during transport.

1.2 Waiting time for loading, unloading or customs clearance from SEK 465

In price lists, quotations and agreements, unless otherwise stated in writing, freight rates are stated based on the fact that loading or unloading can begin immediately after the vehicle has been placed at the disposal of the sender or recipient. The fee is also charged for customs goods that cause waiting time during customs clearance. The price has the following times for loading or unloading included in the freight rates for the respective weight interval: (the intervals are the same as today) This includes 60 minutes of waiting time during unloading, loading and border crossing.

Refers to SEK per started 30 minutes

1.3 Loading, unloading on time

For loading or unloading of goods at a specially agreed time, a cost is charged as follows, per shipment:

By agreement, minimum 1300 SEK

1.4 Delivery/pick-up inside the door from 145 SEK

The service is based on current regulations from the Swedish Work Environment Authority, which means that the driver, without assistance from the recipient, is only allowed to carry individual loose packages with an actual weight of up to 25 kg. Individual packages must be able to fit in an elevator. For weights over 25 kg, extra staffing is required.

Kilo:	Fee in SEK
1 – 25	145
36 - 99	180
100 - 499	300
500 - 999	470
1000 - 1560	545
>1560	5,20

1.5 Extra crew on vehicles

If extra personnel are needed for loading and unloading, a fee of SEK 590 per hour will be charged, minimum 1170 SEK.

1.6 Terminal/storage rent from 320 kr

For goods that remain at the terminal, e.g. because the recipient does not accept the goods, storage rent is charged per day from the time the goods are made available to the recipient.

Rent is charged from day 4, calculated from when the goods are made available to the recipient.

By agreement, minimum 320 SEK

Kilo:	Fee in SEK
1 – 199	120
200 - 399	190
400 - 599	280
600 - 799	385
800 - 999	450
>1000	452+5/100 kg

1.7 Handling at terminal - part loads

When transshipment is made at a terminal, a terminal fee is charged as follows: SEK 780 per hour, minimum SEK 470.



1.8 Delivery obstacles from 505 kr

If delivery cannot be made due to circumstances for which the client is responsible, e.g. the recipient cannot be reached during weekdays 8:00-16:00 or the recipient does not accept the delivery, ColliCare will deliver the goods to the nearest ColliCare terminal. ColliCare will charge the client for repossession, warehouse rent and any new delivery or return transport, but at least SEK 505 per shipment.

1.9 Delivery to private address/home delivery 240 SEK

For deliveries directly addressed to private addresses, a fee of SEK 240 per shipment is charged.

The fee includes notification. Special booking of notification is a requirement. Private addresses mean residential addresses. If a gate code is required, this must be stated in the booking.

In the event that business operations are conducted from the home and the home address is specified as the delivery address, the delivery address is to be considered a private address.

Please note that delivery cannot be made to a PO Box address.

1.10 Other services

Additional fees are charged for additional services, which are determined by agreement on a case-by-case basis. Such fees may constitute compensation to ColliCare for, among other things:

- Special equipment (e.g. forklift and crane truck) for loading or unloading

- Special anchoring devices and special equipment
- Special measures when transporting objects with a height greater than 2.5 m or a length greater than 6 m
- Measures resulting from requirements for the transport to be carried out
 - vehicle cleaning
 - without transshipment or by certain means of transport
 - Transshipment due to local traffic regulations or limited accessibility

1.11 Laundry supplement from 825 SEK

For all transports of waste that emits odors, a minimum fee of SEK 825 per vehicle is charged. Fees over SEK 825 are communicated to the customer before washing. The fee is to cover washing of the trailer, to enable loading of subsequent goods for other customers.

1.12.1 Long goods 2.4-6 meters

Shipments containing packages that are 2.41 - 6 meters, with a maximum width of 80 cm, are calculated as long goods. With a surcharge at the shipment level as shown below, based on the shipment's calculated shipping weight;

Kilo:	Fee in SEK
1 – 35	830
36 - 99	1145
>100	1560

1.12.2 Long goods >6 meters

- Shipments containing packages that are over 6

meters, or with a width over 80 cm, is calculated as loading meters.

2. Administrative and other fees

2.1 Fees for transport documents from 115 SEK

- Printing of transport documents or package labels: SEK 115 per package, maximum SEK 140 per shipment. Receipt without claim SEK 140

2.2 Incorrect/incomplete transport instructions SEK 215

For incorrect or incomplete transport instructions, a charge of SEK 215 per shipment or document (transport instructions = shipping document, label and EDI transfer). The absence of a label and/or optional text is also considered an incomplete document.

2.3 Incorrect/incomplete weight-volume information 85 SEK

For incorrect or incomplete weight or volume information on transport instructions, a correction fee of SEK 85 per shipment will be charged.

2.4 Manual Registration 85 SEK

Manual registration of shipment. Surcharge per shipment, where the customer has not booked via EDI or web.

2.5 Change of address from SEK 495

Change of address during ongoing transport assignment. The fee includes one (1) new parcel label. For shipments exceeding one parcel, a fee will be charged according to point 2.1.

2.6 Peripheral services terminal SEK 495

2.7 Other related surcharges or costs related to the transport assignment

2.8 Positioning and capacity charge

2.9 Billing fee

In case of periodic capacity shortages in Sweden/Europe

The invoicing fee for paper invoices is SEK 140 per invoicing occasion. PDF via email is SEK 25.

No invoicing fee is charged for other electronic invoice formats.

2.10 Archipelago supplement

For deliveries to islands without a bridge connection, additional charges apply, a shipping fee which varies depending on the destination.

2.11 Dangerous goods, from 350 SEK

Extra charges apply for the transport of dangerous goods.

Shipping surcharge per shipment as follows:

Kilo	Fee in SEK:
1 – 100 kg	350
101 – 1 560 kg	525
>1561 kg	715

In addition, additional fees are charged for special measures or devices in cases where these are required for the transport of dangerous goods.

Taking into account the extra measures required for the transport of dangerous goods by sea, the fees are increased by 50% for such transport.



Additional services Domestic

1.Additions due to government decisions or special traffic conditions

1.1 Congestion surcharge Stockholm

For all shipments to Stockholm (places whose postal codes start with 10-19), a fee per shipment will be added as follows:

Kilo:	Fee in SEK:
1 – 99	75
100 – 1 560	110
1 561 – 9 999	225
10 000 – 20 999	340
21 000 – 27 999	450
>28 000	565

1.2 Congestion surcharge Gothenburg

For all shipments to/from Gothenburg (places whose postal code starting with 40-43) a fee will be added per shipment as follows:

Kilo:	Fee in SEK:
1 – 99	15
100 – 1 560	15
1 561 – 9 999	30
10 000 – 20 999	45
>21000	65

1.3 Locality surcharge

Locality surcharge for sparsely populated areas according to the classification below.

Class	kr.
1	130
2	230
3	395
4	605

1.4 Archipelago supplement

For deliveries to islands without a bridge connection, additional charges apply, a shipping fee which varies depending on the destination.

2. Additional services

2.1 Dangerous goods, from 280 SEK

Extra charges apply for the transport of dangerous goods.

Shipping surcharge per shipment as follows:

Kilo	Fee in SEK:
1 – 100 kg	350
101 – 1 560 kg	525
>1561 kg	715

In addition, additional fees are charged for special measures or devices in cases where these are required for the transport of dangerous goods.

Taking into account the extra measures required for the transport of dangerous goods by sea, the fees are increased by 50% for such transport.

3. Administrative and other fees

3.1 Delivery requiring tail lift 535 SEK

For shipments over 1,561 kg that require delivery with a tail lift, a fee of SEK 535 is charged. Applies to shipments of a maximum of 3.2 flm or 6 tons. In addition, prices are provided upon request. When unloading via tail lift, an individual package may weigh a maximum of 1000 kg.

For weights up to and including 500 kg, the package may be max.

1.0x2.4x2.0 (DxWxH in meters). For weights between 500 kg and a maximum of 1000 kg, the package may be a maximum of 1.0x1.2x1.4.

3.2 Shipping documents

Shipping document receipt not caused by claim 140 SEK per receipt.

Additional services International

1. Additions due to government decisions or special traffic conditions

1.1 Port dues and Security in Finnish Transport

Official fee charged for all shipments between Sweden-Finland-Sweden. The fee is 85 SEK / ton (actual weight), minimum 170 SEK per shipment.

1.2 Cleaning fee - minimum SEK 170

1.3 Toll Norway

Toll surcharge is based on, for the time being current, official tariffs in Norway. For more information, see your current tariff.

2.1 Dangerous goods

Norway

1-100 kg = 795 kr

101 – 2,499 kg = 895 kr

2500 kg – FTL = 995 kr

Finland, Denmark & Continent

1-100 kg = 910 kr

101-2499 kg = 1395 kr

2500 kg - FTL = 1595 kr



2. Additional services Customs

2.1 Export declaration

Pre-export declaration is charged SEK 495 per declaration including three product codes. For product codes in excess of three, SEK 45 per additional product code is charged.

The prerequisite for the above is that the product code is clearly stated in the commercial invoice or attached summary.

2.2 Transit

For the establishment of transit to a third country, a fee of 720 SEK per transit plus 0.1% of the value of the goods is charged.

2.3 Import Declaration

For import declarations, a fee of 710 SEK is charged per declaration, including three commodity codes. For each commodity code beyond two, a fee of 45 SEK is charged for each additional code. Delivery conditions, weight, commodity code, and a reasonable value for the goods should be indicated on the invoice.

2.4 Reimbursement for Customs Fees

In instances where ColliCare facilitates the payment of customs, VAT, and other government fees on behalf of the customer, a fee of 4.5% of the customs cost is charged, with a minimum of 615 SEK.

2.5 Reassessment

For reassessments, a fee of 500 SEK per declaration is charged, including three commodity codes. For each commodity code beyond three, a fee of 45 SEK is charged for each additional code.

2.6 Storage Fee for Customs Warehouse

A storage fee for customs warehouse related to import shipments is charged at 165 SEK per assignment.

2.7 Conclusion of Transit and Storage in Customs Warehouse

For the conclusion of transit/storage in the customs warehouse, a fee of 1040 SEK is charged per transit.

For further questions, please contact our Customs Team.

Innovative provider of all logistics services

